



# National Business and Industry Leadership Team (BILT) Meeting for Networking and Convergence Technology

November 14, 2017

## Rules of Engagement

- \* **Mute your phone** if you're not talking – on WebEx, that's \*6.
- \* You have to **pick an audio channel** – you can't listen on your phone and also listen through your computer. That creates an echo and you will be muted.
- \* **Do not put us on hold** – we prefer to not hear your hold music.
- \* Feel free to speak up, but always **say your name** so everyone knows who's speaking.
- \* We'll be monitoring the WebEx "**Chat**" tool for questions (it may be closed by default). Send your chat comments and questions to the Host. Do not send messages to us via e-mail.

## AGENDA

Welcome and roll call

Trends

Texas Skills Standards update

Hybrid cloud capstone update

Regional Hubs and BILT group letter discussion

Tricider poll responses

CCN yearly report and the BILT model

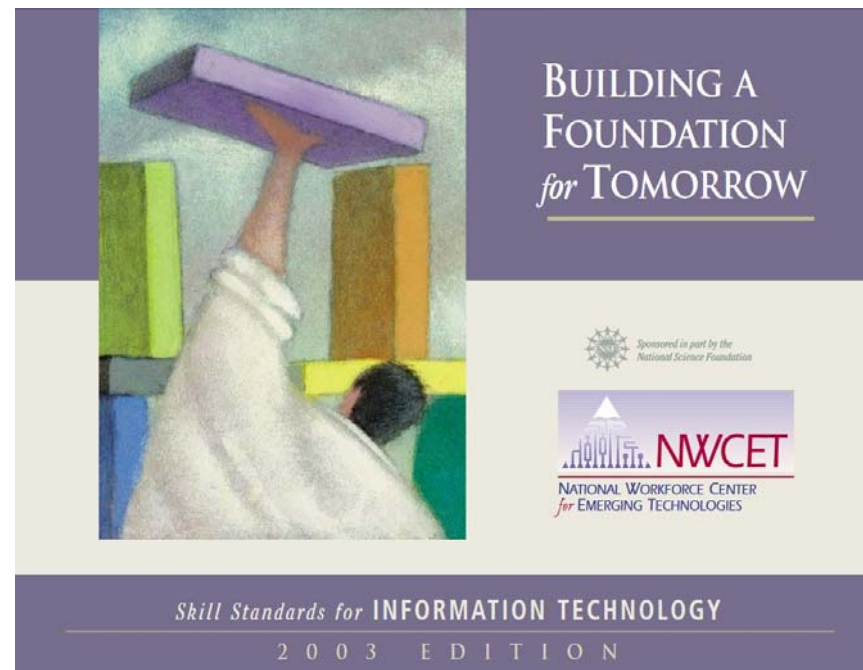


# Welcome and roll call



# Trends

# Texas Skills Standard update



# Hybrid cloud capstone update

May 2 KSA meeting – for KI4 “Cloud and Cloud Services” Glenn Wintrich suggested developing a capstone problem that solved a hybrid cloud problem, wanted the Tiger Team to discuss it

# Hybrid cloud capstone update

Oct 11 phone call – NetApp, Dell EMC, Collin College

Collin gathering course outcomes leading to capstone

CTC asking what other CCN schools teach cloud capstones

BILT members discussing roles for cloud-based jobs

Nov 17 second phone call scheduled



# BILT group letter

Single document that interested BILT members can sign

- \* Explain and advocate for the BILT model essentials
- \* Address concerns from personnel at other colleges regarding actively implementing BILT model

Regional Hub colleges and other CCN schools use the letter to recruit/influence BILT members and education colleagues

# Tricider poll update

- \* Posted on the BILT LinkedIn group page
- \* Fulfilling Nov 2016 BILT request to build community and dialogue outside the meetings
- \* Now posting Tricider polls once a month to boost engagement

# Tricider poll responses

“What’s the one practical, essential thing about security you’d like to tell every IT student?”

- \* Security must be solution wide - not just security on individual pieces.*
- \* Security requires a personal passion and commitment to obedience, compliance, and continuing education.*
- \* The fact that there is always someone trying to breach security provides IT security professionals an opportunity to be innovative, creative and forward looking.*
- \* With the projected boom of IoT, it is important to be mindful of the potential cyber security issues that will emerge.*

# Tricider poll responses

“What’s been the most effective way to teach soft skills/ teamwork concepts to your IT students?”

- \* *Eight-week hybrid course based on Technical Customer Service. The focus when we meet is group work on everything from verbal, written, and team skills. Final project: students prepare a skit of a good and bad IT Support Person.*
- \* *Running a computer repair lab where they are required to interface with customers*
- \* *Project-based assignments*
- \* *Assigning projects where 2 people or more have to work together.*

# Tricider poll responses

“What’s the one practical, essential thing about professionalism or teamwork you’d like to tell every IT student?”

- \* Initiative and self-direction to do the "A" job without detailed directions.*
- \* Leaders want leaders...not followers.*
- \* How you handle adversity speaks volumes to your professionalism because that it a true test of how professional you are. It is easy to be professional when all is going well, but not so easy when things go not as planned or expected. An attitude of learning from challenges is what is needed and demonstrates professionalism. It is the attitude of understanding what happened and what can be done to overcome or mitigate it now.*

# CCN Yearly Report revisions

March 1, 2018 – Every “Level 1” CCN members turns in Yearly Report (enrollment and graduation #s, recruiting strategies, conferences, curriculum updates)

- >>Requires two local BILT meetings

- >>Requires one of those meetings to feature job skills discussion

# CCN Yearly Report revisions

Asking for more specifics to dig deeper on the BILT model...

Using CTC's national KSA list?

Job skills discussion synchronously (not survey/email) via voting/ranking?

Faculty updating curriculum based on BILT feedback?

BILT getting updates on outcomes from feedback?

Faculty invited to meeting?

More than two a year?

BILT meetings regularly feature a trends discussion?

>>Identify the gaps to help boost engagement and success

>>Give us more data as to who's doing which part of the BILT



# Thank you!

Next BILT meeting: Tuesday, February 13, 2018  
8:30am-10:00am Central

Don't forget the Tricider polls on our BILT LinkedIn page



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